

IBS Expertise  
To the head of Division the service centre  
Corporate Management Systems Department  
Mr. Dmitriy Ivicky

Dear Dmitriy Ivicky!

On behalf of ALRO S.A. and I personally would like to extend our thanks for the high-quality and professional work of IBS Service centre which carries out the support of corporate information system of Romanian company ALRO.

Now IBS consultants perform SAP-basis services, elimination of current and potential problems, ALRO basis-team consulting concerning SAP-basis and databases, installation of SAP components program updating. All the work is performed at a high professional level, according to the working standards and SLA.

As a result of cooperation with IBS we succeed in high quality support of our information systems at optimal price level.

We express the gratitude and hope for the long term cooperation.

Best regards,

Yugo Neumorni  
IT Director  
Vimetco Management

